UPDATE FROM THE CABINET MEMBER FOR HR, ICT & CUSTOMER SERVICES ON THE RECOMMENDATIONS OF THE ICT TASK AND FINISH GROUP.

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What is the Commission being asked to do?

At the last meeting of the Commission Wednesday 11 January 2017, the Head of HR ICT & Customer Services gave Members an update on progress in respect of the recommendations of the Commission's ICT Task & Finish Group.

A copy of that progress report is attached as **Appendix A**. Along with the appropriate minute (**Appendix B**).

The Cabinet Member for HR, ICT & Customer Services; Councillor D Shakespeare OBE was unable to make that meeting, but has agreed to attend this Commission Meeting and give a further update.

This is an opportunity for questions and discussion, in the spirit of working together, to ensure the Commission plays a constructive added-value role in this most important aspect of the HR, ICT and Customer Services portfolio's work.